

TennisScout.AI Privacy Policy

Effective Date: May 31, 2026

TennisScout.AI is owned and operated by **Happy Mosquito New Albany LLC**, a Mississippi limited liability company.

This Privacy Policy explains how we collect, use, store, and share information when you use the TennisScout.AI mobile app and related services.

1. Information We Collect

TennisScout.AI may collect or process the following types of information:

Account Information

If you sign in with Apple or Google, we may receive information such as your name, email address, user ID, authentication tokens, and account identifiers. We use this information to create and manage your account, sync app data, protect access to your account, and support account deletion.

Profile and Player Information

You may enter player names, UTR values, UTR history, handedness, height, gender, and other tennis or pickleball profile details.

Match and Scoring Data

The app may store match information such as player names, doubles partners, sport type, scoring format, point-by-point events, court surface, venue details, match kind, end reason, predictions, statistics, match history, notes, and app-generated insights.

Audio and Speech Information

If you use voice scoring, the app may access your microphone and Apple Speech Recognition to convert spoken scoring commands into text. Audio is used for speech recognition and is not intentionally recorded or stored by the app.

Recognized text may be used by app features, including scoring, setup parsing, and AI-assisted analysis.

AI Processing Information

TennisScout.AI may send user text, recognized speech text, player names, match state, server context, point context, statistics, and other match-related information to Google/Firebase AI services, including

Firebase AI Logic, Google Cloud Vertex AI, and Gemini, to provide AI-assisted scoring, parsing, coaching, predictions, trend summaries, and match insights.

Do not enter sensitive personal information into scoring commands, notes, or AI-assisted features unless you want that information processed for the requested app feature.

Live Match Sharing Information

If you choose to create a live match link or join code, the app may store live match snapshots, owner ID, join code, status, visibility, match payload, event count, and expiration information. Live match links and codes should be treated like shareable access credentials.

Notifications

The app may use local notifications, such as UTR reminder notifications. These are controlled by your device settings.

Support and Diagnostic Information

If you contact us for support, we may collect the information you provide, such as your email address, app name, device details, screenshots, and a description of the issue. We may also process basic app, device, operating system, diagnostic, and log information needed to operate, troubleshoot, secure, and improve the app.

Subscription and Purchase Information

TennisScout.AI offers an optional auto-renewable subscription (TennisScout Pro). Purchases are processed by Apple through the App Store. We do not receive, collect, or store your payment card number, billing address, or other financial account information. To unlock and maintain paid features, we store your subscription and entitlement status (such as whether your subscription is active and which plan you have) associated with your account. Subscriptions are billed to your Apple ID and are managed through your Apple ID account settings.

2. How We Use Information

We use information to:

- Provide tennis and pickleball scoring features.
- Save and sync match history.
- Generate statistics, predictions, trends, coaching notes, and match insights.
- Support AI-assisted scoring, setup parsing, and coaching features.
- Enable live match sharing.
- Manage user accounts and authentication.

- Provide and manage subscriptions and unlock paid features.
- Provide customer support.
- Improve app reliability and security.
- Comply with legal, platform, and App Store requirements.

3. Cloud Sync and Storage

If you sign in, TennisScout.AI may sync certain information to Firebase and Google Cloud services. This may include saved matches, profile data, UTR history, and live match data.

Some features may also work locally on your device without signing in. If you use the app without signing in, some information may remain only on your device unless you choose to share or export it.

AI-assisted features may transmit prompts and match context to Google/Firebase AI services to generate the requested response.

4. Third-Party Services

TennisScout.AI uses third-party services to operate the app, including:

- **Apple** for Sign in with Apple, iOS permissions, speech recognition, text-to-speech, notifications, App Store distribution, and subscription billing (In-App Purchase).
- **Google** for Google Sign-In.
- **Firebase / Google Cloud** for authentication, cloud database storage, app services, Firebase AI Logic, Vertex AI, and Gemini.
- **User-selected sharing services** if you export or share match data through your device's share sheet.

These services may process information according to their own privacy policies.

5. Sharing of Information

We do not sell your personal information.

We do not use cross-app tracking for advertising purposes.

We may share information only when needed to:

- Provide app functionality.
- Process cloud sync or AI features.
- Support live match sharing that you choose to create.

- Provide customer support.
- Comply with legal requirements.
- Protect the safety, security, or rights of users, the app, or our business.
- Complete a business transaction, such as a merger, acquisition, financing, or sale of assets, subject to appropriate protections.

If you choose to export or share match summaries, the app or service you share to controls what happens to that information after sharing.

6. Your Choices and Controls

You can control many privacy choices directly:

- You can choose whether to sign in.
- You can control microphone access in iOS Settings.
- You can control speech recognition access in iOS Settings.
- You can control notifications in iOS Settings.
- You choose when to create live match links or join codes.
- You choose when to export or share match data.
- You may request or use in-app account deletion when available.

7. Account Deletion

Signed-in users may delete their account through the app.

When account deletion is requested, the app is designed to delete certain account-related information, including saved matches, profile data, and the Firebase Auth user account.

Some records, such as UTR history or live match records, may be stored separately or may remain for a limited time due to technical, backup, security, legal, or expiration-related reasons. We will make reasonable efforts to delete or de-identify account-related data when required.

Local data stored on your device may remain until removed through app features, device settings, or uninstalling the app.

8. Data Security

We use reasonable technical and organizational measures to help protect information. However, no app, website, database, or internet transmission is completely secure. You use the app with this understanding.

9. Children's Privacy

TennisScout.AI is intended for general tennis and pickleball scoring and analysis. The app is not intended to knowingly collect personal information from children under 13 without appropriate consent. If we learn that we have collected personal information from a child under 13 without required consent, we will take reasonable steps to delete it.

10. Data Retention

We keep information as long as needed to provide the app, support user accounts, maintain records, comply with legal obligations, resolve disputes, and enforce agreements.

Live match data may expire after a limited period. Some data may remain in backups or logs for a limited time.

11. International Processing

Your information may be processed in the United States or other locations where our service providers operate. By using the app, you understand that your information may be processed outside your state or country.

12. Privacy Rights

Depending on where you live, you may have rights to request access, correction, deletion, portability, or more information about certain personal information. To make a privacy request, contact us at support@happymosquitona.com. We may need to verify your request before responding.

13. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. If we make changes, we will update the effective date above. Continued use of the app after changes means you accept the updated policy.

14. Contact Us

For questions about this Privacy Policy or TennisScout.AI privacy practices, contact:

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D-U-N-S Number: 144191957

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